

April 22, 2007

Tim Hortons
Head Office
874 Sinclair Road
Oakville, ON L6K 2Y1

Dear Sir or Madam

I want you to know about the honourable team that you have working for you at the Montrose and Thorold Stone location in Niagara Falls, ON.

Let me get right to the point. On April 20, 2007 I lost my wallet. It wasn't until lunch time that I realized this and I wasn't entirely sure where I lost it. I frantically searched my memory and the last time I remembered using it was that morning, when I stopped at Tim Horton's on my way into work.

I went to check it out and on my way I kept thinking "it's going to be there; it's going to be there." I wasn't even thinking about the \$400 cash inside; I was worried about everything else. It would take months to replace everything inside.

Lo and behold when I stepped to the counter and asked the lady, Marion, she said "Yes, I believe so" and went to the back. After a minute or so she came back and politely asked, "What is your name?" As soon as I told her my name she smiled and my wallet appeared. I thanked her numerous times before heading to my car.

Do I really have to mention that everything was inside, untouched? I mean everything – the Blockbuster coupons, my free movie passes, the four \$100 bills – everything. The reason I ask is because I'm sure you expected it. I sure didn't.

I want to formerly thank the people of this store for being so honest. In this day and age people like them are few and far between and this seems to be an entire workforce of them. Thank you and, please, keep up the great work.

Yours truly,

Zoë Siskos